

# LIMITED WARRANTY

## 2 Year Warranty from Date of Purchase

Subject to the terms and conditions set out below, SFA-SANIFLO INC., (hereafter designated the as the Company) warrants that it will repair or replace the product or any of its component parts, at the Company's discretion if it deems that the product or part it is defective or does not meet the rated performance due to a manufacturing or material default.

If replacement is to be issued, this will only be extended to the first year starting from the date of purchase. Warranty repairs will apply after such date up to the warranty's date of conclusion.

### TERMS AND CONDITIONS

The conditions of this warranty are the following:

- The product must be installed in accordance with the use described in the enclosed manuals.
- The product must be connected to a single phase 120V, 60Hz electrical outlet and was not subject to any negligence, accident or exposure to harmful products or substances.
- The alleged defect or fault must be reported either to the installer or to the Company during the warranty coverage period.
- The warranty coverage period is valid for 2 years.

### PART OR PRODUCT EXCHANGE

The product may be exchanged without cost only at the sales outlet where it was purchased subject to the following conditions:

- The customer must have an "authorized return number" from the manufacturer in order to validate exchange.
- The customer must produce proof of purchase to validate exchange.

### LIMITATIONS

- 1.Fill and flush mechanism are guaranteed as per OEM warranty only.
- 2.Vitreous china are guaranteed only for a factory defect.
- 3.Cost of disconnection and reconnection (ie labor charges) are not covered by the warranty and are end-users responsibility.
- 4.Cost of mail or freight when a part or parts of the system have to be repaired at the company are not covered by this warranty.
- 5.In no event shall the company be liable for any special, incidental or consequential damage, loss, or injury of whatsoever nature or kind arising from or in connection with the product or any component thereof.
- 6.The guarantee is transferable only when the product remains at the same premises as where it was installed initially.

Except as set forth in this Limited Warranty, the company disclaims all other warranties, express or implied, with respect to the product or any component thereof including, but not limited to, all implied warranties for merchantability and fitness for a particular purpose.

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For Service and other inquiries, please call either of the addresses listed below.

#### United States

SFA-SANIFLO INC.  
105 Newfield Avenue, Suite A  
Edison, NJ 08837

#### Canada

SFA-SANIFLO INC.  
1-685 Speedvale Avenue West  
Guelph ON  
N1K 1E6

Toll Free: 1-800-571-8191  
  
Telephone: 732-225-6070  
Telefax: 732-225-6072  
Email: [sfasales@saniflo.com](mailto:sfasales@saniflo.com)  
Web Site: [www.saniflo.com](http://www.saniflo.com)

Customer Toll Free: Canada 800-363-5874 English  
Customer Toll Free: Canada 800-877-8538 French  
Telephone: 519-824-1134  
Telefax: 519-824-1143  
Email: [sales@saniflo.com](mailto:sales@saniflo.com)  
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